

Certified Customer Service Excellence (CCSE) program



Training Details - Southern Cross

ocation: Southern Cross Community Resource Centre, Canopus Street (within the High School grounds)

Monday 20 June 2022

1000

 Lunch, tea & coffee provided (please advise any dietary requirements)

 There is no cost to participants but spaces are <u>strictly limited</u>!

 RSVP's are essential by Monday 13 June 2022 to rebekah@150square.com.au
 (cc.crc@vilgaro.wa.gov.au)

Learn how to deliver exceptional customer service and to be a true customer advocate.

The Certified Customer Service Excellence (CCSE) program focuses on the essential skills and techniques that make customer service better. The program helps build cognitive and effective empathy skills and trains participants to deliver customer service excellence as part of the wider organisational goal of improving customer service and customer advocacy.

Key Learning Outcomes

After completion of this workshop, participants will:

- Recognise how the customer experience
 links to online reputation
- How to manage customer expectations so that they have a positive experience
- The fundamentals of good customer service and how to deal with difficult customers



About WEROC

The Wheatbelt East Regional Organisation of Councils (WEROC) Inc. is an incorporated not-for-profit organisation whose membership is comprised of representatives from the Shire's of Bruce Rock, Kellerberrin, Merredin, Tammin, Westonia and Yilgarn, WEROC Inc. is partnering with CSIA in delivering their customer service training to support local business development.

About CSIA

Since 1997, CSIA has been recognised as the authority on customer service in Australia. Our certification, training and recognition programs support organisations and individuals to excel and deliver exceptional customer experiences.

P 1300 912 700 E info@csia.com.au





The Crosswords is produced by the Southern Cross CRC, PO Box 178, Canopus St, Southern Cross WA 6426 Phone: 08 9049 1688 Fax: 08 9049 1686 Email: <u>crc@yilgarn.wa.gov.au</u>

Crosswords Disclaimer:

The Shire of Yilgarn supports the production of this community newsletter the content of which will include articles or comments from advertisers and contributors. The Shire does not accept responsibility for the content or accuracy of any of the information supplied by advertisers or contributors.

Shire of Yilgarn Emergency information hotline

Call (08) 9487 8777

for information relating to bushfire issues including vehicle movement & harvest bans, road closures, flood or other local emergency matters.

Southern Cross Landfill Times

The Tip Shop will also be open during the below hours. EFTPOS available for fee payment.

Monday	1:00pm to 4:00pm
Tuesday	1:00pm to 4:00pm
Wednesday and Thursday	Closed
Friday	1:00pm to 4:00pm
Saturday	10:00am to 4:00pm
Sunday	10:00am to 4:00pm

Crosswords Advertising Rates 2021/22 (as of 1 July 2021)

Business Advertisements (Business premises outside of the	Blo	ick	Colour	
Shire of Yilgarn)	No Typesetting	With Typesetting	No Typesetting	With Typesetting
Full Page (A4)	\$35.00	\$55.00	\$160.00	\$180.00
1/2 Page (A5)	\$20.00	\$30.00	\$90.00	\$100.00
1/4 Page	\$15.00	\$25.00	\$50.00	\$60.00

Local Business and Non-Profit Organisations Advertisements

(Business premises within the Shire of Yilgarn)

Full Page (A4)	\$30.00	\$50.00	\$130.00	\$160.00
1/2 Page (A5)	\$15.00	\$18.00	\$70.00	\$90.00
1/4 Page	\$10.00	\$15.00	\$35.00	\$40.00

Lineage (Employment, Real Estate, Garage Sales maximum 6 lines)

\$8.00

Advert size specifications for Crosswords (W x H)

1/4 page vertical901/4 page horizontal181/2 page vertical901/2 page horizontal18A4 Full page18

90mm x 120mm 180mm x 60mm 90mm x 270mm 180mm x 120mm 180mm x 270mm



A5 adverts which are not horizontal will be displayed in print on their side to ensure no modification to advertisements.

DON'T FORGET! Crosswords' submissions close every 2nd Tuesday at 12.00 noon

2022 Publishing Dates				
Deadline 12 noon	Publishing Date			
21/06/2022	23/06/2022			
5/07/2022	7/07/2022			
19/07/2022	21/07/2022			
2/08/2022	4/08/2022			
16/08/2022	18/08/2022			
30/08/2022	1/09/2022			
13/09/2022	15/09/2022			
27/09/2022	29/09/2022			
11/10/2022	13/10/2022			
25/10/2022	27/10/2022			
8/11/2022	10/11/2022			
22/11/2022	24/11/2022			
6/12/2022	8/12/2022			

2023 Publishing Dates

2020 1 001131	ing bales
Deadline 12 noon	Publishing Date
3/01/2023	5/01/2023
17/01/2023	19/01/2023
31/01/2023	2/02/2023
14/02/2023	16/02/2023
28/02/2023	2/03/2023
14/03/2023	16/03/2023
28/03/2023	30/03/2023
11/04/2023	13/04/2023
25/04/2023	27/04/2023
9/05/2023	11/05/2023
23/05/2023	25/05/2023
6/06/2023	8/06/2023
20/06/2023	22/06/2023
4/07/2023	6/07/2023
18/07/2023	20/07/2023
1/08/2023	3/08/2023
15/08/2023	17/08/2023
29/08/2023	31/08/2023
12/09/2023	14/09/2023
26/09/2023	28/09/2023
10/10/2023	12/10/2023
24/10/2023	26/10/2023
7/11/2023	9/11/2023
21/11/2023	23/11/2023
5/12/2023	7/12/2023

Church Notices / Updates



48 Altair Street, Southern Cross SX Presbytery: 9049 1049 (Sun to Mon) Bruce Rock Presbytery: 9061 1094 (Tues to Sat) Email: <u>yilgarnwestoniacatholic@gmail.com</u> Facebook: Yilgarn/Westonia Catholic Community YouTube: Yilgarn Westonia Catholic **CBH Grain Donations (SX): 40564452**

Mass Times

Saturday 6:00pm @ Bruce Rock Parish(live-stream) Sunday 5:30pm @ OLM church



Services for the Uniting Church are held on the first Sunday of each month.

Contact:	
Cheryl Auld	9
Diane Della Bosca	9





Antares Street, Southern Cross Enquiries: Leonie Gethin Ph.: (08) **9049 1222**

2022 Christ Church Southern Cross Anglican Services All services are held at 11.00am on Saturdays Everyone is warmly invited to come along

19th June (Annual Meeting follows)20th August15th October17th December (Christmas Service)

SX SPEEDWAY

MEETS 1ST WEDNESDAY EVERY MONTH AT SENIORS CENTRE, 6PM—ALL WELCOME COME AND SEE WHAT IS HAPPENING WITH THE SPEEDWAY AND ANY NEW IDEAS ARE WELCOME

Shire news



PLANT MECHANIC

We are seeking applications from suitable qualified persons for the position of Plant Mechanic. The successful applicant will be responsible for repairs and maintenance to Council's fleet of well-maintained and near new road construction plant, light vehicles and numerous small plant items.

The position operates out of the works depot located in Arcturus Street, Southern Cross under the supervision of Executive Manager Infrastructure.

An application package is available at <u>www.yilgarn.wa.gov.au</u> or by contacting Laura Della Bosca on 08 90491001 or <u>payroll@yilgarn.wa.gov.au</u>. Further position information can be obtained by contacting Glen Brigg, Executive Manager Infrastructure, on 0409 791 135.

Written applications, addressed to the CEO and marked "Confidential Application—Plant Mechanic", will be received up to **4:00pm** on **Wednesday 15 June 2022.** Refer to the application pack for further information on how to apply.

Nic Warren Chief Executive Officer Shire of Yilgarn PO Box 86 SOUTHERN CROSS WA 6426

PLEASE NOTE: Canvassing of Councillors will disqualify. The successful applicant is required to provide evidence of all claimed qualifications prior to commencing employment. This position is subject to a National Police Clearance and Pre-Employment Medical Assessment. The applicant must be physically fit as this position requires manual work.

Shire news



Work Place Health and Safety/Works Administration Officer

The Shire of Yilgarn invites applications for the position of Work Place Health and Safety/Works Administration Officer. The primary responsibilities of the position are:

• Effectively coordinate the day to day operations of the Shire's Workplace Health and Safety (WHS) responsibilities and provide an effective and professional support service to the Shire's staff, volunteers and contractors to ensure the highest standard of safety and wellbeing is achieved within the organisation;

• Support the administrative functions of the Works Department;

An application package, including a full list of responsibilities, is available at <u>www.yilgarn.wa.gov.au</u> or by contacting Laura Della Bosca on 08 90491001 or <u>payroll@yilgarn.wa.gov.au</u>. Further position information can be obtained by contacting Nic Warren, CEO, on 0427 775 325.

Written applications, addressed to the CEO and marked "Confidential Application – Work Place Health and Safety/Works Administration Officer", will be received up to **4:00pm** on the **Wednesday 15 June 2022.** Refer to the application pack for further information on how to apply.

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NEW COMMUNITY INFORMATION DIRECTORY NOW AVAILABLE!

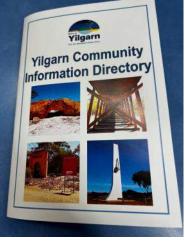
Come into the CRC or Shire office to collect your FREE copy of the Community Information Directory.

Please note additional copies will cost \$5.00ea.

If you require a bulk number of directories for your workplace or business, please contact the CRC on 9049 1688 or crc@yilgarn.wa.gov.au to organise a bulk print.

Regular reprints and updates of information will still occur after printing—if you want your information to be listed in the next print round, updated, or appear on the Shire's website of business services listing, please contact the CRC.



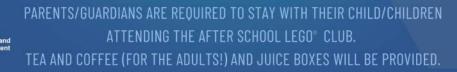


AFTER SCHOOL LEGO® CLUB 3:15 PM - 4:30 PM FREE!

CAN YOU BUILD THE WEEKLY LEGO® CHALLENGE?



SOUTHERN CROSS CRC







Your local connection

FREE MASKS & RAT TESTS AVAILABLE FROM THE CRC! *

Starting 13th June, each household can now get 2 packs (10 tests). Any household who has already collected their 1st pack will now be able to collect their 2nd pack.

If you are in isolation, or are physically unable to collect your packs, please call the CRC on 9049 1688 to organise collection on your behalf.

Attend the CRC during business hours to collect your free RATs and masks. *Please note you can only collect for your own household.*

If you suspect you have COVID-19, please stay home and call the COVID hotline for directions on 13-COVID.

Provided by



Department of Primary Industries and Regional Development



COVID-19

Stay safe, WA

To help keep you and the community safe through winter:



Stay up to date with your COVID-19 and flu vaccines



Wash and sanitise your hands



Wear a mask, as necessary





Early years healthy lifestyle program!



Active8 is an eight week, online healthy lifestyle program for parents and carers of 2-6 year olds.

Interactive online learning sessions, professional health coaching and practical resources will help you learn to take the fuss out of food and feel more confident raising happy, healthy children! See if your family is eligible today!

BETTER HEALTH CO.



\$ 1300 822 953 9409 745 645 www.theactive8.org

Community Nev

Wanted

Gardener Wanted

Looking for someone keen and reliable for clean up and general gardening work. Ongoing work available.

Phone: 9049 1627

DONATIONS NEEDED!

Seeking donations of knitting wool and crochet books for yarn bombing (art project at Carinaville) Donna Newbury 90812222 or 0417921884.



(picture of yarn bombing for illustration purposes only)

Thank you

The Members of the Yilgarn Bowling Club Inc would like to thank Saint Fireball for their very generous donation to our Club.



PLEASE NOTE

The CRC will be closed for the morning of Monday 20th June 2022 due to a workshop taking place.

We will reopen at 1pm.

MOORINE ROCK P & C FOOTY TIPPING

RESULTS Round 11 – Sponsored by CBH thanks to Adam Elliott. Winner: Chrissie N Leaderboard: **1st**—LMG443 71pts 2nd – Chrissie N/D Nicholl/LesYeo04 70pts 3rd—Quokka Docker/laurensuttie05/Miss MM/ Angelo30 69pts

Round 12 - Sponsored by The Palace Hotel thanks to Liz Sheenan. Winner: Chrissie N/laurensuttie05 Leaderboard: **1st**—LMG443 76pts 2nd–Chrissie N/D Nicholl 75pts

3rd—Quokka Docker/ laurensuttie05/Angelo30



SXFC Home Games

Sat 25 June	SX v Nukarni
Sat 2 July	SX v Bruce Rock
Sat 16 July	SX v Narembeen
Sat 30 July	SX v Hyden/Karlgarin
Sat 13 August	SX v Burracoppin

Grand final, Saturday 3rd September, is being held in Southern Cross.

Southern Cross Golf Club

12th Boof Della Bosca Grading Day President vs Captain 18 hole matchplay Rhys Della Bosca Day 18 holes 2 man Ambrose 18th Club 4's 26th

July

- 3rd Della Cup Westonia
- 9th Patrons Day, Round 1 club championships
- 10th Round 2 club championships

Thank you

We held our Morning Tea on the 1st May. We raised and banked \$2288.25. Thanks to the Yilgarn Shire for letting us use the Community Centre for the morning tea. Thanks to everyone who donated in anyway to the morning tea either in food, money or raffle prizes.

Many thanks to the following for your donations towards the raffles.

Barto Gold	San Dee's Massage & Beauty	S.X. Tyre Service
S.X. Coffee Lounge	CWA Southern Cross	Carribber Farms
Palace Hotel	Marie Bartlett Tupperware	Railway Tavern
SAAB Photography	S.X. Football Club	S.X. Hardware & News
Leonie Coutis Hairdressing	Thompson Drilling	S.X. Foodworks
Sarah Tucker	Ashlee Freestone Sweet AF Cakes	also to any individual donors.

To Bev and the totally awesome CWA ladies the day wouldn't have happened without you, it was great working with you.

Special thanks to Jodie for organising the donations for our raffle you are truly amazing and to Onida for helping run the raffle.

Thankyou so much to everyone who came and made our Morning Tea a success we hope you enjoyed your morning.

Thanks to Adam and his offsider (sorry I have forgotten your name) for helping with the tables and chairs.

Lynne

Public Notice

PUBLIC NOTICE ROAD WORKS – REPLACEMENT OF WATER PIPE

Please be advised that there will be road works and closures occurring between 7th June 2022 and 1st July 2022 for the Altair St laneway bordered by Hydra and Gruis streets, and Gruis Street within the Southern Cross townsite.

The laneway work will occur from Hydra St end first, with the road being backfilled and compacted to allow public access at the end of each day. This work is estimated to occur from the 7th to the 17th of June.

The Gruis Street works and detour are estimated to take place from the 20th of June directing traffic along Antares or Altair Streets between 7.00am and 5.00pm. Gruis St will reopen at the end of each day with possible lane closures and speed restrictions until the work is complete.



being active, having a sense of belonging and having a purpose in life all contribute to happiness and good mental health

YOUTH GRANTS

Applications open for our Youth Grants on 12th April 2022. You could win a grant of up to **\$2500** to help you achieve a goal. Youth Grants have helped hundreds of young deaf and hard of hearing people (15 to 23 years) achieve great things.

Youth Grants is national, give it a go. We support a variety of goals including ones in the field of:

Sport Travel Music Art Acting



We'd love to help you realise your potential! We can also help you with your application.



E S

Bodallin Hall Committee Presents *Midyeav Shindig* SAT 11TH JUNE 2022

AT 6:00PM TILL MIDNIGHT BODALLIN HALL, IVEY ROAD, BODALLIN

FOOD AND LIVE ENTERTAINMENT SUPPLIED BYO REFRESHMENTS

RSVP: STEVE HALE, 04275500161 steve59hale@hotmail.com

Proudly Supported By



MANAGED BY WARAKIRRI

SOUTHERN CROSS GENERAL PRACTICE

Influenza Vaccination Program for 2022

Annual Influenza vaccination is the most important measure to prevent influenza and its complications.

During the COVID-19 pandemic, there has been reduced circulation of influenza virus and lower levels of influenza vaccine coverage compared with previous years. With borders reopening, a resurgence of influenza is expected in 2022.

Government funded influenza vaccinations are in stock at the practice. Appointments can be booked now.

Eligibility for government funded influenza vaccines in WA are:

- · persons 65 years or older
- \cdot children 6 months to less than 10 years
- · pregnant women (any trimester)
- · Aboriginal people 6 months and older
- \cdot individuals 6 months and older with medical conditions that place them at risk for complications of influenza, including:
 - o cardiac disease
 - o chronic respiratory conditions
 - o chronic neurological conditions
 - o Immunocompromising conditions
 - o diabetes and other metabolic disorders
 - o renal disease
 - o haematological disorders
 - o children aged 6 months to 10 years receiving long term aspirin therapy.

HELP STOP FLU FROM SPREADING

Good hygiene practices, such as washing your hands thoroughly with soap and warm water can assist with reducing the risk of infection.

COVID Vaccination Winter Booster

The cold weather can make it easier for viruses to infect our bodies.

As Australia moves into winter, an additional booster dose, or 'winter dose', is recommended for people at higher risk of severe illness from COVID-19 who have already had their first booster dose.

If it has been at least 4 months since your first booster dose and you fit into one of the below categories, you should book an appointment to have another booster dose as soon as possible before or during winter.

Who is eligible?

- 65 years and older
- A resident of an aged care or disability care facility
- Aboriginal or Torres Strait Islander and aged 50years and older.
- people aged 16-64 who have:
 - Immunocompromising conditions
 - Cancer
 - Chronic inflammatory conditions (lupus, rheumatoid arthritis, crohns disease, ulcerative colitis, and similar)
 - Chronic lung disease
 - Chronic liver disease
 - Severe chronic kidney disease
 - Chronic neurological conditions
 - Diabetes
 - Chronic cardiac disease
 - People with disability with significant or complex health needs or multiple comorbidities
 - Severe obesity with $BMI \ge 40 \text{ kg/m}^2$
 - Severe underweight with BMI < 16.5 kg/m2

People who have had COVID-19 should also wait at least 3 months before having an additional dose.

Southern Cross General Practice will have appointments available on the following dates.

Friday 17th June

Friday 24th June

Friday 1st July.

Please call us on 90491147 to discuss eligibility or to book an appointment.



Yilgarn Agricultural Society

Get started early on your entries... check out some of the classes for entry below and in future editions of Crosswords!

SECTION E – HORTICULTURE

Exhibitors Please Note

- All exhibits <u>must</u> have been grown by the exhibitor, except classes 24 - 25
- Every exhibit MUST have a removable label affixed, with section, class, & exhibitors name.
- ★ Where not specified container may be of any size, shape or material

Sub-Section CUT FLOWERS

CLASS:

- 1. Daffodils, 3 stems
- 2. Violets in a vase (with leaves)
- 3. Sweet peas, any colour in vase
- 4. Pansies, 3 distinct colours, displayed on paper collar in contain-
- ers
- 5. Stocks, collection
- 6. Geranium 1 cut
- 7. Geraniums, 3 distinct colours (ivy, geranium or pelargonium)
- 8. Gerbera, 1 cut
- 9. Iceland Poppies, 6 stems
- 10. Calendula, 3 stems
- 11. Collection of bulbs, corms, rhizomes, etc
- 12. Collection of mixed garden flowers
- 13. Container of cultivated flowering garden shrub, 1 variety
- 14. Container of Daisies
- 15. Container of native shrub, 1 variety
- 16. Climber, 1 stem
- 17. Fern, 1 stem each of 3 distinct varieties
- 18. Specimen vase, 1 stem, foliage optional

Sub-Section FLORAL ART

CLASS:

- 19. Arrangement, any one variety
- 20. Arrangement, mixed fresh flowers
- 21. Arrangement, foliage only

Exhibitors Please Note

- ★ All exhibits MUST have been grown by the exhibitor.
- All root vegetables MUST be complete with tops and roots.

CLASS:

- 1. Collection of vegetables, not less than 4 kinds
- 2. Pumpkin, large
- 3. Pumpkin, Butternut
- 4. Cabbage, large
- 5. Cabbage, dwarf
- 6. Cauliflower
- 7. Carrots, bunch of 6
- 8. Lettuce, 1 head
- 9. Beetroot, bunch of 3
- 10. Turnips, any variety, bunch of 3
- 11. Swedes, bunch of 3
- 12. Green peas, 12 pods
- 13. Snow peas, 12 pods
- 14. Broad beans, 12 pods
- 15. Potatoes, any variety, 5 on plate
- 16. Onions, bunch of 3, brown or white
- 17. Broccoli 1 Head
- 18. Parsnips, bunch of 3
- 19. Silver Beet, 5 stalks, can be in jar of water

- K VASE is taller than it is wide, <u>BOWL</u> is wider than it is tall
- ★ <u>STEM</u> means a stem with only buds removed
- ★ Flower arrangements MUST be done by the exhibitors, BEFORE 10.00am
- DISTINCT means different from each other as in variety and/or colour, A COLLECTION means 3 or more varieties:

Sub-Section FLORAL ART (cont.) CLASS:

- 22. Arrangement, weeds
 - 23. Arrangement, not to exceed 10cm overall
 - 24. Arrangement, dry
 - 25. Arrangement, with stated theme (e.g.; golden wedding)
 - 26. Any floral arrangement in an unusual container
- 27. Floral arrangement in a basket (fresh flowers)
- 28. Floating Bowl

Sub-Section POT PLANTS/HANGING BASKETS

- CLASS:
 - 29. Fern, any variety
 - 30. Orchid in bloom
 - 31. Pot Plant Bulbs in bloom, corm tuber etc
 - 32. Pot Plant in bloom, not bulbs
 - 33. Pot Plant not in bloom
 - 34. Cactus or succulent, 1 variety only in pot/container
 - 35. Cactus and/or succulent, more than 1 variety in a pot/container
 - 36. Potted Herbs
 - 37. Trailing/climbing plant
 - 38. Fern, hanging basket
 - 39. Hanging container in bloom
 - 40. Hanging container not in bloom

SECTION F - FRUIT AND VEGETABLES

- Cauliflower and broccoli MUST have leaves on.
- ★ All citrus & other fruit/veg MUST have part of stalk attached
 - 20. Silver Beet, coloured stalks
 - 21. Celery, one head
 - 22. Spring Onion, bunch of 3
 - 23. Any other vegetable, not specified
 - 24. Rhubarb, 3 stalks, any variety
 - 25. Valencia Oranges, bowl of 5
 - 26. Naval Oranges, bowl of 5
 - 27. Mandarins, bowl of 5
 - 28. Grapefruit, bowl of 5
 - 29. Lemons, bowl of 5
 - 30. Cumquats, bowl of 5

37. Nuts, any variety

38. 1 carrot, unusual shape

35. Leek

18

- 31. Any other fruit (other than citrus), not specified
- 32. Any other citrus, not specified
- 33. Salad vegetables, collection, 3 distinct varieties, 1 of each (not 3 types of tomato for example)

36. Herbs, collection, picked, bunches, named - 3 or more varieties

34. Soup vegetables, collection, 3 distinct varieties, 1 of each

PUBLIC NOTICE ROADWORKS – GREAT EASTERN HIGHWAY JUNE TO OCTOBER 2022

Roadworks will be occurring on Great Eastern Highway from June to October 2022 in the Shire of Yilgarn and Shire of Coolgardie.

Great Eastern Highway and Emu Fence Road intersection, construction between June to October 2022. Work includes:

- West of the intersection construction of a sealed two lane side-track to enable the removal of the crest.
- East of the intersection construction of a 1.9km acceleration lane.

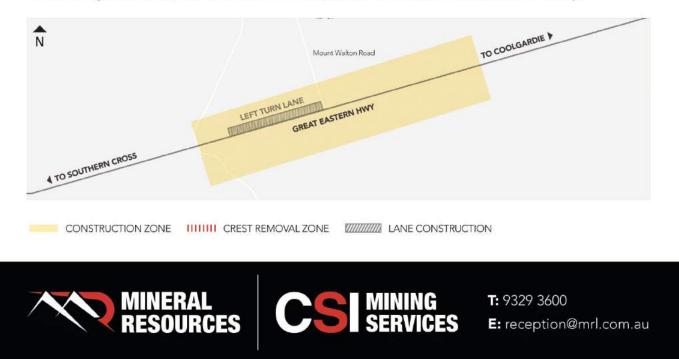
Traffic management and speed reductions will be in place, and road users can expect some delays.

N	GREAT EASTERN HWY SIDE TRACK	Emu Fence Road	
	CREST	GREAT EASTERN HWY	
		Emu Fence Road	

Great Eastern Highway and Mount Walton Road intersection, construction between July and August 2022. Work includes:

• West of the intersection - construction of a left turn lane on Great Eastern Highway.

Traffic management and speed reductions will be in place, and road users can expect some delays.





Local Hearing Services for Southern Cross!

Hearing has never been more important than during these challenging times as we try and stay connected with family and friends via phone or video chat. Hearing services are essential and as such we are providing much needed hearing services to Southern Cross.

We are conveniently located within the: Southern Cross Community Resource Centre Canopus Street Southern Cross WA 6426 BY APPOINTMENT ONLY ON 1300 061 650

The range of services we provide include:

- Onsite hearing aid repairs and batteries
- Free hearing services to eligible pension and DVA card holders*
- · Industrial deafness and workcover claims
- · Hearing test and hearing loss rehabilitation
- Amplification devices/Hearing aids
- Trials of the latest in hearing technology
- Wireless TV accessories/Phones
- Ear protection/Swimming plugs
- Ear wax removal
- Tinnitus management

Life is worth hearing

• Private patients welcome, no referral required.

* On behalf of the Government Hearing Services Program ** Free hearing screening for over 18yrs of age





ASHLEY YONG LOCAL - IHEAR AUDIOMETRIST

I was fortunate enough to start my working career in Kalgoorlie and from then on I always knew I would come back to live.

Now I am here to set up to provide hearing care to Kalgoorlie, Norseman, Leonora, Esperance, Kambalda and Southern Cross. I believe this will enhance the lives of generations of locals, helping them to hear, allowing them to hear, allowing them to engage so they can be heard and helping to maintain the connection that hearing brings with friends and loved ones.

Díð you know?

Did you know that tanks called summit tanks are built at the highest point between each pumping station along the goldfields pipe line. Their role is to keep the main pipe pressurised, and to be a reserve of water if needed.

Years ago when the pumps operated by steam, these tanks were filled during the day, with the water released at night to flow without pumping. The pumps could be spelled for a few hours. Today the electric pumps work around the clock because of demand. Another recent addition is the robotic camera which floats through the pipe to find faults. This is how an illegal pipe connection was located a few years ago near Karalee.

The pipe led to a marijuana plantation hidden in the bush, and a surprise visit for the grower from the police. In the early years the pipeline had problems with pitting from within, tiny holes appearing in the pipe. It was caused by air getting inside and causing rust. It was rectified by lowering the entry and exit pipes at pump stations to be below the water level, thus no air.

The inside of large pipes are now coated with concrete during manufacture, the pipe spun at speed to spread the concrete by centrifugal force. The pipes of today are welded together to be a continuous weld.

Originally each 30 foot section was affixed to the next pipe with steel bands, with lead sheeting hammered into the joint to make it waterproof. Length runners on bicycles patrolled the pipe, using a hammer and lead balls to stop any leaks. Their bikes were heavy duty and must have been hard to push.

A leather bag containing tools and spare lead hung under the main bar.

The sprung seat was huge compared to an average bike. Vic Fields ran the length from Southern Cross to Ghooli, as well as half way towards Moorine. The remains of his shelter-shed half way to Moorine is still there 60 years later.

Pop Driver who was based at Moorine did the other leg. Pop was Geoff Metzke's grandfather. These people kept the water flowing: they are an important part of our history. To shut the main down to effect repairs meant shutting down all pumping stations to Mundaring, a decision not taken lightly.

On one occasion a railway sleeper was used to plug a large hole in the main pipe, with two men holding the sharpened sleeper while another hammered it into the pipe with a sledge hammer.

The sleeper was then sawn off level with the pipe and a plate welded over top.

My father told me the water pressure took off a heap of his skin while holding the sleeper. So things were done in those days. ©Lance Stevens



Biosecurity funding schemes to tackle pest threats

More than 99% of Western Australian cattle, sheep and goat producers and grain, seed and hay growers actively support the biosecurity of their industries by making financial contributions to WA's <u>Industry Funding Schemes</u>. (https://www.agric.wa.gov.au/bam/industry-funding-schemes)

Farmer contributions to Industry Funding Schemes will support a range of priority animal disease and pest control programs next financial year.

The schemes are an integral part of the Western Australia's biosecurity system, helping to maintain access to domestic and international markets and supporting the viability and profitability of agricultural industries.

For the 2022/23 financial year:

Cattle: Producers pay a 20 cent contribution on the sale of each animal/carcase to fund surveillance programs for bovine tuberculosis, enzootic bovine leucosis and Johne's disease in cattle.

Sheep and goats: Producers pay a 15 cent contribution on the sale of each animal/ carcase to fund activities to address wild dogs as well as continuing a program to control virulent footrot in the Western Australian sheep and goat flock.

Grains and seed: Growers pay a 25 cent contribution on the first sale of every tonne of grain and seed grown within the South West Land Division to fund continuing programs to control skeleton weed and eradicate three-horned bedstraw.

Hay: Growers pay 12.5 cents per tonne on the first sale of hay grown within the South West Land Division to fund the skeleton weed and three-horned bedstraw programs.

Producers/growers who wish to opt out of the scheme/s must submit a 2022/23 <u>Notice</u> of <u>Opt Out form</u> (https://www.agric.wa.gov.au/bam/opting-out) by 30 June 2022. Producers that opt out lose all entitlements to assistance and compensation via the scheme.

The continued support of producers for the schemes enables the WA livestock and grain/hay industries to identify and invest in biosecurity activities that help maintain our market advantage and the sustainability of the industries in Western Australia.

More information on the Industry Funding Schemes is available from the <u>DPIRD website</u> or email <u>IFS@dpird.wa.gov.au</u>

SUPPORT SERVICES

000 (emergency)

Rural Link: 1800 552 002

Mental Health Emergency Response Line: 1300 555 788

Suicide Call Back Service: 1300 659 467

Lifeline: 13 11 14

Lifeline Text Service: 0477 13 11 14 (only available 6:00 pm to 10:00 pm EST)

Beyond Blue: 1300 224 636

Kids Helpline: 1800 551 800

headspace (9am till 1am EST): 1800 650 890

Samaritans Crisis Line: 135 247

The Salvation Army: 1300 363 622

Crisis Care (Child Protection & Family Support): 1800 199 008

Reachout: www.reachout.com

Mensline: 1300 789 978

Grief Line (midday to 3am EST): 1300 845 745

Alcohol & Drug Support Line: 1800 198 024 or 9442 5000

Parent and Family Drug Support Line: 1800 653 203 or 9442 5050

Narrogin & Upper Great Southern Domestic Violence Helpline 1800 007 570

Wheatbelt Domestic Violence Helpline 1800 353 122

Women's Domestic Violence Helpline: 1800 007 339

Men's Domestic Violence Helpline: 1800 000 599

1800 RESPECT: 1800 737 732

Elder Abuse Helpline WA - 1300 724 679

Suicide Bereavement Service: 0474 076 849

Sexual Assault Referral Centre: 1800 199 888

HealthDirect: 1800 022 222

Holyoake

Northam: (08) 9621 1055 Narrogin: (08) 9881 1999 Merredin: (08) 9081 3396 Victoria Park: (08) 9416 4444 Midland: (08) 9274 7055 Freecall: 1800 447 172

WACHS Wheatbelt Mental Health Service - (08) 9621 0999



SX GOLF CLUB IS INVITING YOU TO:

THE RHYS DELLA BOSCA MEMORIAL CUP

> DATE: SATURDAY 18TH OF JUNE

PLAYING: 2 MAN AMBROSE

NAMES IN BY 12 PM

FOOD AND DRINKS AVAILABLE!

CONTACT: KIM CHRISP

MOBILE: 0427 874 806

EMAIL: southerncrossgolfclub@gmail.com

HOPE TO SEE YOU THERE!



Government of Western Australia WA Country Health Service

2022 Childhood Influenza Vaccination

FREE Childhood Influenza vaccinations are available.

Eligibility:

- For children aged 6 months to <5 Years Old
- For Primary school aged children (pre-primary to year 6)

For more information about the FREE influenza vaccine please contact your local Community Health Nurse on **90491321**



COMMUNITY | COMPASSION | QUALITY | INTEGRITY | EQUITY | CURIOSITY

COMMUNITY CONTROL OF COMMUNITY PESTS



NOTICE OF BAITING PROGRAM FOR WILD DOGS

www.ewbg.com.au

The Eastern Wheatbelt Biosecurity Group (EWBG) advises that from January 1st 2022 ongoing, heavy baiting programs (using 1080 meat baits) to control wild dogs will be carried out by Licensed Pest Management Technicians on Unallocated Crown Land to the east of the State Barrier Fence. In addition to 1080 baiting programs, technicians will be using foot hold traps treated with Strychnine to remove Wild Dogs that are currently impacting the livestock industry in the EWBG region.

From January 1st 2022, the standard wild dog control methods will be ongoing and this may include setting of traps and dispersing of 1080 meat baits in the groups operational area.

The poison baits will remain toxic for a number of months or until substantial rainfall is received. People are advised to take care when working within or visiting these areas.

Warning signs have been placed where applicable on Unallocated Crown Land and main access roads.

Picnic sites and recreational reserves are **not** included within the baiting program; however, baiting may take place adjacent to such areas and domestic pets should be kept close and under control at all times.

1080 baiting is an integral part of the wild dog pest management program to protect livestock from death and injury caused by wild dogs.



Exercise caution to prevent your pets from being poisoned by 1080 baits.



If a wild dog is sighted, please report to the Eastern Wheatbelt Biosecurity Group immediately.



If poisoning occurs, contact a doctor or Poisons Information Centre (phone 13 11 26).



For further details please contact the EWBG on 0455 724 848 or admin@ewbg.com.au

Kondinin - Kulin - Lake Grace - Merredin - Mt Marshall - Mukinbudin - Narembeen - Nungarin - Trayning - Westonia - Yilgarn

	MONDAY	TUESDAY	WEDNESDAY	THURSDAY	FRIDAY	SATURDAY	SUNDAY
2022	6Å		1 Decide to look for what's good every day this month	2 Say positive things in your conversations with others	³ Re-frame a worry and try to find a helpful way to think about it	A Take a photo of something that brings you joy and share it	⁵ Think of 3 things you're grateful for and write them down
Joyful June 2022	Get out into green space and feel the joy that nature brings	7 Do something healthy which makes you feel good	B Find joy in music: sing, play, dance, listen or share	9 Ask a friend what made them happy recently	10 Bring joy to others by doing something kind for them	11 Eat good food that makes you happy and really savour it	12 Write a gratitude letter to thank someone
Joyfu	13 Take a light-hearted approach. Choose to see the funny side	14 Share a happy memory with someone who means a lot to you	15 Look for something to be thankful for where you least expect it	16 Speak to others in a warm and friendly way	17 Take time to notice things that you find beautiful	18 Look for something good in a difficult situation	19 Get outside and find the joy in being active
	20 Rediscover and enjoy a fun childhood activity	21 Send a positive note to a friend who needs encouragement	22 Watch something funny and enjoy how it feels to laugh	23 Create a playlist of uplifting songs to listen to	24 Bring to mind a favourite memory you feel grateful for	25 Show your appreciation to people who are helping others	26 Make time to do something playful, just for the fun of it
	27 Be kind to you. Do something that brings you joy	28 Notice how positive emotions are contagious between people	29 Share a friendly smile with people you see today	30 Make a list of the joys in your life (and keep adding to it)			
ACTION	FOR HAPPINESS	Happie	er · Kinder · T	ogether			

Make the Best In-Season Nutrient Decisions



Mobile: 0427 766 508 Email: kmarais@summitfertz.com.au



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COME IN AND SEE US

14 ORION ST (on the highway) MRB1159

Eastern Districts Petfood BULLFINCH regular deliveries to SOUTHERN CROSS

camel, roo, beef, rabbit, roo tails

Injured or un-stock removed! Fencing contractor available. Feral dog control.

NOW BUYING IN KANGAROO CARCASSES ONLY FROM LICENCED SHOOTERS WITH DEC Kangaroos under 20kg not accepted.

Also buying in beef & horse for dog bait purposes.

Drop off by appointment only.

Encouraging local farmers to get on board.

PROFESSIONAL. Police clearances available on request. **LICENSED** and **INSURED.**

Phone Andrew or Tyler Now

MERREDIN VETERINARY CLINIC AND HOSPITAL

Louise French Pty. Ltd. ABN 46 661 403 944



Dr. LOUISE FRENCH B.V.Sc.(Hons) & ASSOCIATES Veterinary Surgeons & Physicians Po Box 388 29 Todd Street Merredin WA 6415

Telephone (08) 9041 1734 **Facsimile** (08) 9041 2791

Southern Cross Clinic Dates 2022

Location: Away Side Football Change Rooms Rec Grounds

June 22nd July 20th August 17th September 14th October 12th November 9th December 7th

Please call 90411734 to make an appointment



Domestic and Commercial

- ~Pre-purchase Inspections
- ~Spiders
- ~Termite Control
- ~Ants
- ~Rodents
- ~Cockroaches
- ~Other Household Pests

LOCALLY OWNED AND OPERATED SERVICING THE WHEATBELT

Phone Deon or Leah King Phone/Fax: 9041 2018 Mobile: 0428 412 018 PO Box 313, MERREDIN WA 6415 PHD License No 311

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One that delivers the service you expect?

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Property management service available *For Regional WA*

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Convenient and hygienic setup with large trailer, 5 stand cradle and sun and wind protection.

Call Toby: 0455 600 070



For Sale

House for Sale - Southern Cross

- 3 Bedroom house with an additional room that can be used as an extra bedroom or games room.
- Has ducted evaporative air con, tile fire & refrigerated air con/heater to games room & garage.
- Garage currently being used as an extra room.
- Has a large secure back yard with entertaining area, additional single garage, chook yards & back lane access.
- The gardens are fully reticulated & controlled by a water computer.
- Located on a 1/4 acre block within walking distance to schools, sporting area and shops.
- Currently tenanted.

\$108,000 ONO.

Call Kerry on 0427491448 for an inspection.





Deon & Leah King 0428 412 018

PO Box 313 Merredin WA 6415 S Phone/Fax: 9041 2018

State Licence No. 4294 Registration No. 311

Services Listing space available!

Please contact the CRC for further information. 9049 1688 <u>crc@yilgarn.wa.gov.au</u>

R.J.S Labour Services Rob Southall

Mobile: 0487 834 002

Gardening Services

Handyman Services

And other services

Reasonable rates

7 days a week 8am—5.30pm



Quality Work at Reasonable Prices

- 15 Year's Experience
- Repairs
- Renovations
- Maintenance
- Additions and Alterations
- Call for an estimate

Nick Walsh Owner

Mobile - 0499 465 351 Address - 68 McInnes Street, Moorine Rock Email - nick.mrbuilder@gmail.com



Southern Cross Tyre & Auto Services

License No: MRB5934 ARC Lic No: AU37376

8-10 Spica Street, Southern Cross WA 6426 Ph: 9049 1172 Email: <u>info@sxtas.com.au</u> Website: <u>www.sxtas.com.au</u>

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Hydraulics, Automotive Parts & Servicing, Agriculture, Mining, Kalexpress Freight Depo, BOC Gas & Elgas Agents, Vehicle & Equipment Hire.

Find Us on Facebook!

Cc	lendar of Events		
Fri 10 Jun	Pat & Chat Mobile Vet in town		
Sat 11 Jun	Midyear Shindig @ Bodallin Hall 6pm		
Sat 18 Jun	Rhys Della Bosca Memorial Cup @ Southern Cross Golf Club		
Wed 22 Jun	Merredin Veterinary Clinic in town @ oval changerooms		
Sun 3 Jul	Winter Carnival @ Constellation Park 10am		
Wed 6 Jul	Pat & Chat Mobile Vet in town		
Wed 6 Jul	SX Speedway meeting @ Senior Centre 6pm		
Wed 20 Jul	Merredin Veterinary Clinic in town @ oval changerooms		
Wed 3 Aug	SX Speedway meeting @ Senior Centre 6pm		
Thu 4 Aug	Pat & Chat Mobile Vet in town		
Wed 17 Aug	g Merredin Veterinary Clinic in town @ oval changerooms		
Fri 19 Aug	ug Comedy Gold @ Southern Cross Community Centre 7pm		
Sat 27 Aug	Aug Yilgarn Agricultural Show Day—more info to come!		
Sat 3 Sep	EDFL Grand Final being held in Southern Cross		
Wed 7 Sep	SX Speedway meeting @ Senior Centre 6pm		
10 & 11 Sep	SXMCC 2 Day		
Sun 25 Sep	Southern Cross Car & Bike Show and Swap Meet (more details to come)		

ATTENTION CLUBS AND GROUPS!

Send through your annual club/group events, important dates and opening/closing days to crc@yilgarn.wa.gov.au to have them featured on the calendar of events for 2022! Events can also be featured on the Visit Yilgarn website!

Looking to get involved in a group or club? There are many local groups you can join!

- 🗸 Art Group
- ✓ Country Women's Association
- ✓ P & C / P & F Organisations
- Patchworking
- ✓ Progress Associations
- ✓ Scrapbooking
- Senior Citizen's Centre activities
- ✓ Southern Cross Gardening Club
- ✓ Southern Cross Hospital Auxiliary

Jun 10

Jul 8

Aug 12

- \checkmark Southern Cross St John Ambulance
- ✓ Southern Cross Vol. Fire & Rescue
- ✓ Volunteer Bush Fire Brigade
- ✓ Yilgarn Agricultural Society
- ✓ Yilgarn Community Support Group
- ✓ Yilgarn Entertainers
- ✓ Yilgarn History Museum
- ✓ Yilgarn Men's Shed
- ✓ Yilgarn Motoring Enthusiasts

Recycling Days 2022

Sporting groups including:

- ✓ Basketball
- ✓ Darts
- ✓ Football
- 🗸 Golf
- ✓ Lawn Bowls
- ✓ Motorcycle Club
- ✓ Netball
- ✓ Shooting
- 🗸 Tennis

Jun 24

Jul 22

Aug 26

